

Maintenance and Care

At Hull Millwork, we pride ourselves on producing the highest-quality products made from solid wood. Each 100-Year Window is made with sapele or Forest Stewardship Council–certified hardwood and is guaranteed against warping and manufacturing defects.

Hull is committed to ensuring our customers have the best possible experience with our products. With proper maintenance and care, the 100-Year Window can last a lifetime. Although Hull stands behind this window for 100 years, no window can withstand the elements without proper care and upkeep. Failure to follow the Maintenance and Care guidelines will void the Hull 100-Year Window Warranty. See the Hull 100-Year Window Limited Warranty section for more details.

Maintenance and Care Checklist:

- If windows are delivered primed only, final finish must be applied within 14 days of delivery to ensure quality and to comply with the Hull warranty. A good coat of paint will preserve the quality of the wood trim.
- Operate sashes frequently as weather conditions change across seasons.
- If the sash stop is adjustable, adjust it accordingly for proper operation in varying seasonal weather conditions.
- Ensure the sash track is free of dust and debris before waxing it.
- Remove mud dauber nests from the check rails in the winter.
- Check glazing putty for any cracking or releasing from the glass. This is rare, but if it does happen, contact Hull at 100yearwindow@brenthull.com before making any repairs.
- Ensure the caulking and perimeter sealant joints are stable, without holes or releasing from adjacent substrates.
- Inspect the windows twice a year for signs of paint wear or wood damage. To keep your windows in good working order, treat them with wood paste wax along the sash channels. Hull uses and recommends Trewax Paste Wax.
- Inspect the glazing putty for signs of cracking or leakage. Failure to properly maintain the windows will void the warranty.
- Inspect frames twice a year for signs of deterioration. The sills are especially vulnerable to wear and paint fade. Repaint windows every 3–5 years. Ensure caulking is not excessive and does not cause water dams or hold water against the wood.
- Opening and closing the windows should be relatively easy, although some force may be required if they have not been operated for a while or if paint was applied recently. To ensure that paint is not holding the sash shut, use a sharp knife to score the juncture at the operable sash and the interior sash stop. Sometimes, a hard bump with the hand along the stiles can break a paint bead after scoring—raising and lowering the sashes should rub off any paint causing them to stick.

Hardware:

With repeated use, oil-rubbed bronze finishes wear down over time. Hardware with oil-rubbed bronze finishes is not recommended for use in high-traffic areas or external locations, as the coating will break down prematurely, resulting in a patchy appearance.