

Warranty & FAQ

Warranty:

With proper care and maintenance, this window will last 100 years. Please read the owner's manual for the warranty details.

- Material and Workmanship Warranty: 5 years
- Weatherstripping and Screens: 1 year from date of delivery
- Glass Condensation: No coverage
- Glass Stress Crack Breakage: 1 year from date of delivery
- Putty Glazing: 1 year per warranty documentation
- Hardware: Hull's discretion Weight and Pulley System: No coverage
- Paint Finish: 1 year from date of delivery if factory finished by Hull
- Interior Stain and Clear Coating: 1 year from date of delivery if factory finished by Hull
- Coastal Installations: No coverage; properties within 1 mile of the coast
- High-Humidity Areas: No coverage; greenhouses or indoor pools

Frequently Asked Questions:

1. How do I measure for a window? Please refer to how to measure guideline for both new construction and replacement.

2. How often do I need to check my windows to ensure their quality? Hull recommends checking your windows every 6 months. Please refer to maintenance and care guidelines for a checklist of items to look for.

3. Why should I pick the 100 Year Window over other windows?

Wood Quality: Choosing the right material is critical to a window's longevity. With over thirty years of research and experimentation, Hull windows are made from the most durable wood species, including tropical hardwood sapele, white oak, and long-leaf yellow pine.

Construction Details: What makes a good window a great window is about an 1/8". The depth and profile of the 100 Year Window is based on historic precedent, providing a richness and charm production windows lack. The 100 Year window also has true divided-lite and solid wood stile and rails with absolutely no finger joints.

Energy Efficiency: The 100 Year window meets U-value standards and passes ASTM infiltration tests.

Weather Stripping: V-groove bronze weatherstripping provides the best year-round solution. It allows for expansion and contraction while helping with air infiltration and making the windows easily operable.

Glass: Period-authentic single pane, putty-glazed glass avoids cracked seals and condensation unlike insulated glass. When 20% or less of a wall is glass, it is neither necessary nor cost effective to spend money on insulated glass which only has a life expectancy of about 15 years.

4. Will Hull really stand behind the window for 100 years? Yes. With proper care and maintenance, this window will last 100 years. Please read the owner's manual for details on maintenance and warranty.

5. Can the window be ordered with wavy glass? Yes. We offer 1/8" annealed, wavy and vacuum insulated glass.

6. My windows were delivered unfinished. How do I prove the windows were finished within 14 days of delivery? Customers are responsible for taking time- and date-stamped photos that show the finished product and submitting them to 100yearwindow@brenthull.com within 14 days of delivery.

7. Why is my window difficult to open and close? Opening and closing the windows should be relatively easy, but force may be required if it has not been operated for a while or if paint has been applied recently. To ensure that the paint is not holding the sash shut, use a sharp knife to score the juncture at the operable sash and the interior sash stop. Sometimes, a hard bump with the hand along the stiles can break a paint bead after scoring—raising and lowering the sashes should rub off any paint causing the window to stick.

8. Why is there condensation on my window? Condensation on windows often occurs naturally due to humidity within the property. Changes in interior and exterior temperatures, interior ventilation, and duct work, shading, and sun exposure all contribute to natural condensation.

9. Can I order a samples window or swatches of materials? Yes. Please email us at 100yearwindow@brenthull.com and we will discuss.